

QUALITY POLICY

Our goal is to deliver successful management of projects and services through a commitment to providing customers with products and services that meet or exceed their requirements. We operate a Quality Management System conforming to AS/ISO 9001:2015. This standard guides our approach to ensuring work is completed to specification and the required standards are met.

WE HAVE A COMMITMENT TO

- outline quality requirements, controls and plans to meet the expectations of our customers.
- audit and analyse our quality performance to ensure objectives have been met.
- define, and monitor quality key performance indicators to ensure that contract expectations are met.
- analyse quality performance to ensure a best practice approach to continuous improvement and always following the G&T Quality Principles.
- maintain a culture of transparency that encourages the reporting of non-conformances to stimulate a lesson learned approach.
- ensure that our quality management system complies with ISO9001 and other relevant standards, and,
- apply the quality management approach to our subcontractor and supplier management process. This is to align goals through compatible systems and processes.

The responsibility for quality is adopted as an integral part of everyday work, therefore it is vital that every employee shares in the commitment to complete all work to agreed specifications and standards at all times.

Lex Thomson

Company Director

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G and **T** Construction